

Product Change Notification (PCN)

Date: 14th of July 2026

Subject: MGS USB cap change

1. Product Information:

- **Part Number:** MGS1600, MGSM1600

2. Description of Change:

- **Type of Change:** Product Specification
- **Detailed Description:** The previous USB cap featured a slotted head design, while the new USB cap features a cross-slot head design. The new part is: Alpha Wire HPP11 BK080

Old Version



New Version



- **Reason for Change:** Procuring the slotted part was challenging. Alpha Wire HPP11 BK080 is easier to procure and secure quantities.

3. Implementation Schedule:

- **Change Effective Date:** 14th of July 2026
- All products manufactured after the effective date may incorporate the new USB cap.

4. Impact on Customers:

- **Functional Impact:** None
- **Compatibility:** No impact on product functionality, performance, fit, form, reliability, environmental ratings, or compatibility is expected. The change is limited to the design of the USB protective cap.

5. Customer Actions:

- **Required Customer Actions:** No action needed.
- **Support and Assistance:** For any questions regarding this change, please contact:
 - **Technical Support, using [Roboteq Helpdesk](#):** Get help with technical questions and product testing.
 - **Customer Service, e-mail sales.roboteq@mail.nidec.com, tel. +1 (480) 664-6660:** For order placement, tracking, and general inquiries.

Thank you for your continued support and partnership. We are committed to maintaining the quality and availability of our products while ensuring a seamless transition for our customers.